Manager, Manufacturing Technical Support

Job ID
REQ-10089834

十月 15, 2026

USA

摘要

Join Novartis and play a pivotal role in advancing innovative therapies that make a meaningful difference in patients' lives. As Manager, Manufacturing Technical Support, you will lead a team at the forefront of GMP manufacturing operations, driving technical excellence, continuous improvement, and operational reliability. This is an opportunity to influence site performance, mentor high-performing talent, and partner across functions to ensure every product is manufactured safely, efficiently, and in compliance with FDA and global regulatory standards. If you are energized by solving complex challenges and creating lasting impact in a fast-paced manufacturing environment, we would love to hear from you.

About the Role

Location:

- This position will be located in Durham, NC and will be an onsite role.

- Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Key Responsibilities:

- Lead and develop a high-performing Manufacturing Technical Support team supporting GMP production operations.
- Provide technical oversight and troubleshooting to resolve complex manufacturing and process challenges.
- Drive continuous improvement initiatives to enhance safety, quality, compliance, and operational efficiency.
- Partner with Manufacturing, Quality, Engineering, and other functions to achieve production objectives.
- Ensure timely investigation of deviations and implementation of effective CAPA activities.
- Support change control activities and assess manufacturing impact of process or equipment changes.
- Monitor process performance data and identify opportunities for reliability and productivity improvements.
- Oversee creation, review, and approval of GMP documentation, SOPs, and manufacturing records.
- Build team capabilities through coaching, training, performance management, and employee development.
- Maintain inspection readiness and ensure compliance with FDA, GMP, and company quality standards.

Essential Requirements:

- Bachelor's degree in Life Sciences, Engineering, Biotechnology, or a related scientific discipline.
- Minimum 7 years of experience in pharmaceutical, biopharmaceutical, biotechnology, or chemical manufacturing environments.
- Demonstrated leadership experience managing technical teams and developing high-performing employees.
- Strong knowledge of GMP regulations and FDA requirements within a manufacturing setting.
- Experience leading deviation investigations, root cause analysis, and CAPA implementation.
- Proven ability to support manufacturing operations and resolve complex technical challenges.
- Experience collaborating across Quality, Manufacturing, Engineering, and Supply Chain functions.
- Strong communication, problem-solving, and organizational skills in a fast-paced regulated environment.

Novartis Compensation and Benefit Summary:

The salary for this position is expected to range between $108,500 and $201,500 annually

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

#LI-Onsite

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

部门
Operations

Business Unit
Production / Manufacturing

地点
USA

状态
North Carolina

站点
Durham

Company / Legal Entity
U473 (FCRS = US473) Novartis Innovative Technologies Inc

Functional Area
Technical Operations

Job Type
Full time

Employment Type
Regular

Shift Work
No

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var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId: "kalturaplayer6ae17f2cad6fc919498177", provider: { widgetId: "10m7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop: false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get: kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if (kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if (kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default: alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) { config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; } config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if (kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if (kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if (kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if (kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if (kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {}; config.plugins.googleTagManager.customEventsTracking = {}; config.plugins.googleTagManager.containerId = 'GTM-57RJQ5'; config.plugins.googleTagManager.customEventsTracking.custom = []; config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents: false, playlistEvents: false, castEvents: false } }; }
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// Ensure the global player registry array always exists, regardless of embed type. window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise = thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to capture the player directly. thumbEmbedPromise .then(function(player) { window.kalturaPlayerVideos.push(player); // Notify kaltura datalayer.js that a new player is ready so it can // attach custom event listeners immediately, regardless of when // the user clicked the thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', { detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) { console.error(e.message) }
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