

Community Health Lead – Mexico with LACan Support

Job ID
REQ-10083939

8月 31, 2026

Mexico

摘要

#LI-Hybrid

The Community Health unit strives to improve access, health equity and patient outcomes in a sustainable way in countries around the world. The focus of the unit is to reach underserved patient populations whose needs are not addressed through traditional healthcare delivery models.

The Community Health Lead develops and executes innovative Community Health models that address system-level barriers to care, improve access to quality healthcare and drive better health outcomes in underserved populations. The role translates complex healthcare challenges into practical, scalable and sustainable solutions, moving seamlessly from strategy to implementation. Success requires a combination of healthcare system expertise, stakeholder engagement, strategic thinking and execution excellence to create lasting value for patients, health systems and Novartis' mission to reimagine medicine.

This is not a traditional project management or coordination role. Success requires the ability to independently analyze healthcare system challenges, shape intervention models, navigate ambiguity and drive implementation across multiple stakeholders with limited direct authority.

About the Role

What Success Looks Like

- Identifies and addresses system-level barriers affecting access to care within priority disease areas and populations.
- Translates healthcare system challenges into practical implementation models with clear governance structures, partner roles, KPIs and measurable outcomes.
- Successfully moves Community Health initiatives from concept and planning into implementation, generating evidence and measurable impact.
- Works effectively across internal functions and external stakeholders to align priorities, solve implementation challenges and sustain progress.
- Contributes to the development of scalable and sustainable Community Health models that can be expanded, adapted and institutionalized over time.

Key Responsibilities

Program Strategy, Design & Innovation

- Identify healthcare system barriers and unmet needs affecting access, quality of care and health outcomes within priority populations and disease areas.
- Design and evolve Community Health initiatives that strengthen healthcare systems, expand access and generate measurable impact.
- Translate healthcare, stakeholder and insights into scalable, sustainable and evidence-based intervention models.
- Contribute to the identification of opportunities for health system strengthening and ecosystem collaboration that support long-term impact and sustainability.

Program Implementation, Performance & Evidence

- Lead end-to-end implementation of Community Health initiatives, ensuring alignment with strategic objectives, governance requirements, timelines and budgets.
- Establish implementation plans, performance indicators, monitoring frameworks and risk mitigation strategies to track progress and drive continuous improvement.
- Generate and leverage evidence, insights and lessons learned to optimize program performance, demonstrate impact and inform scale-up decisions.
- Coordinate implementation partners and cross-functional teams to ensure successful delivery of agreed objectives.

Business Planning, Access Strategy & Sustainability

- In close partnership with country organization and Access functions, contribute to the development of sustainable access and implementation models for Community Health initiatives, in full alignment with internal policies, industry codes and applicable regulations.
- Build business cases for Community Health initiatives, including patient reach, investment requirements and sustainability assessments.
- Support the definition of operating models, governance structures, implementation approaches and resource requirements needed for successful execution.
- Contribute to the assessment of scalability, sustainability and long-term value creation.

Partnerships & Stakeholder Engagement

- Collaborate with healthcare authorities, healthcare institutions, implementing partners, NGOs, multilateral organizations and academic institutions in support of Community Health initiatives.
- Support alignment of stakeholder priorities, commitments and governance structures required for successful implementation.
- Identify opportunities to strengthen ecosystem collaboration and advance Community Health priorities through multi-stakeholder initiatives.
- Work effectively across diverse stakeholder groups to facilitate implementation and sustain momentum.

Executive Communication & Cross-Functional Leadership

- Develop executive presentations, business cases and decision-support materials for local, regional and global leadership forums.
- Translate complex health system, access, operational and financial information into clear recommendations that support strategic and implementation decisions.
- Communicate progress, risks, key insights and recommendations to senior stakeholders.

Essential Requirements

- 5+ years of experience within the pharmaceutical industry, healthcare sector, public health, healthcare consulting or related fields.
- Demonstrated experience leading complex healthcare initiatives (end-to-end) involving multiple stakeholders and cross-functional teams.
- Proven experience supporting or implementing healthcare access, Community Health, health system strengthening, public-private partnership or healthcare transformation initiatives.
- Experience moving complex healthcare initiatives from concept and planning through implementation and measurable impact generation.
- Strong understanding of the Mexican healthcare system, including current access, financing, delivery and health system challenges.
- Recent experience working within or closely alongside the Mexican healthcare ecosystem.
- Experience working with healthcare institutions, external partners and institutional stakeholders to support implementation and achieve agreed objectives.
- Experience developing business cases, implementation plans, monitoring frameworks, KPIs or investment proposals.
- Strong analytical, problem-solving and stakeholder management skills.
- Experience preparing presentations, business cases and recommendations for senior leadership audiences.
- Fluent Spanish and English required, in both written and spoken communication (a must).

Desirable Requirements

- Experience in health system strengthening, public-private partnerships or ecosystem-based healthcare initiatives.
- Experience working across multiple healthcare stakeholders, including providers, payers, governmental institutions, NGOs or academic organizations.
- Experience supporting regional or multi-country initiatives.
- Experience working in low- and middle-income countries (LMICs) or healthcare systems

facing significant access and resource constraints.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

International

Business Unit

Corporate & Division Services

地点

Mexico

站点

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Communications & Public Affairs

Job Type

Full time

Employment Type

Regular

Shift Work

No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a9db7dbf179d666395269", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
_thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // _thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kalturadatalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

Ajustes de accesibilidad

Novartis tiene el compromiso de trabajar y proporcionar adaptaciones razonables para personas con discapacidad. Si, debido a una condición médica o discapacidad, necesita una adaptación razonable para cualquier parte del proceso de contratación, o para desempeñar las funciones esenciales de un puesto, envíe un correo electrónico a tas.mexico@novartis.com y permítanos conocer la naturaleza de su solicitud y su información de contacto. Incluya el número de posición en su mensaje.

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