

Head, Tech & Systems Innovation Japan (Patient Safety & Pharmacovigilance)

Job ID
REQ-10080437

6月 08, 2026

Japan

摘要

Lead Technology & System Innovation in Japan Patient Safety organization, driving innovation, system operations, data science, and document management to ensure full compliance with global and local pharmacovigilance regulations.

This role is accountable for advancing digital transformation, including the responsible use of AI, to enhance quality, efficiency, and compliance, while enabling data-driven decision making and continuous process improvement.

About the Role

Key Responsibilities :

1. Strategy & Leadership

- Define and execute Japan PS technology and innovation strategy aligned with global direction
- Lead and develop a high-performing Technology & System Innovation team
- Drive capability building and resource optimization

2. Digital Innovation & AI

- Lead the responsible and compliant use of AI and digital technologies in Patient Safety
- Identify and prioritize digital innovation opportunities
- Monitor regulatory and technology trends to shape future roadmap

3. System Operations & Compliance

- Ensure Safety IT systems are compliant with global procedures and local regulations
- Oversee implementation and maintenance of pharmacovigilance systems
- Ensure accurate and timely safety reporting

4. Data Science & Analytics

- Drive advanced analytics and insights generation from internal and external data sources
- Enable automation of reporting and data processes
- Enhance data integration and analytical capabilities

5. Process Excellence

- Identify and drive process automation to improve quality, efficiency, and productivity
- Lead system and process improvement projects end-to-end
- Track performance and implement corrective actions when needed

6. Document Management (GxP)

- Oversee lifecycle management of GxP documents
- Ensure compliance and consistency in document processes
- Provide training and governance to stakeholders

7. Stakeholder Management

- Collaborate with cross-functional teams (IT, Regulatory, Clinical, Global PS)
- Engage external vendors, partners, and industry stakeholders
- Maintain alignment with global organization

Key Accountabilities :

- Ensure compliance with pharmacovigilance regulations and internal standards
- Drive delivery of technology and system initiatives
- Manage team performance and resource planning
- Provide expert guidance on safety systems and innovation

Minimum Requirements :

- Bachelor ' s degree in Life Sciences, Pharmaceutical Sciences, Data Science, or related field

- Strong experience in pharmacovigilance systems or safety operations
- Proven leadership and team management experience
- Strong communication and stakeholder management skills
- Fluent English and local language proficiency

Preferred Requirements :

- Experience in AI, digital transformation, or data analytics
- Experience managing safety databases ()
- Experience in driving automation or system innovation initiatives

People & Impact :

- 6-10 direct reports
- Responsible for budget and resource management
- Critical role ensuring compliance; direct impact on business continuity

Benefits and Rewards

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<https://www.novartis.com/sites/novartiscom/files/novartis-life-handbook.pdf>

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部门

Development

Business Unit

Development

地点

Japan

站点

本社

Company / Legal Entity

JP05 (FCRS = JP005) Novartis Pharma K.K.

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a9d82f43823f688542521", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kaltura_adatalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

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