

## SSO Strategy & Operations Hub Head

Job ID  
REQ-10080267

6月 17, 2026

Singapore

### 摘要

The SSO Strategy & Operations Hub Head is accountable for the implementation and execution of the global strategy, key priorities, strategic initiatives, and function deliverables in the Hub. The SSO Strategy & Operations oversees overall performance in the Hub, applies business insights to drive productivity and provides strategic input for the SSO Hub Head.

The Hub Head S&O is also accountable for information management and the overarching hub communication strategy for both internal and external stakeholders.

### About the Role

#### Key Accountabilities:

- Collaborates and aligns with the Global Head Strategy Affairs & Business Operations, SSO to translate, implement and execute the global strategic plan to support the organization to

become the industry leader

- Drives successful execution of innovative key strategic projects in line with short-, medium- and long-term strategies
- Accountable for operational excellence, productivity, and performance in the hub, in close collaboration with the Hub Head SSO, the Portfolio Head and the Hub Head Finance in alignment with GCO strategy
- Identifies hub-specific opportunities, challenges, and risks, supports mitigation
- Drives innovation and change management processes, identifies strategic solutions to improve clinical study execution
- Leads implementation of information management and communication standards and their further development and optimization
- Drives implementation of hub-specific communication strategy in line with global strategy
- Supports global SSO information and transformation initiatives, change management and SSO evolution incl. culture and mindset change
- Analyzes external benchmarking, trends, and regulations in the hub
- Provides hub-specific input to be considered in the global SSO strategy
- Represents SSO in any GCO-/GDD-wide initiatives in relation to Strategy and Operations
- Supports the Hub LT (incl. Portfolio Head, Country Heads and Cluster Head) in country- and cluster-specific projects to be in line with global strategy
- Supports the Portfolio Head in hub-specific study allocation strategy
- Collaborates with other Hub Heads S&O as well as global Head S&O to build a strong and aligned functional network

#### Minimum Requirements:

- Minimum 8 years ' experience in pharmaceutical development, preferably in clinical research, and/or monitoring clinical trials
- Demonstrated thorough change agile mind-set
- Experienced in Operations and Strategy of pharmaceutical development processes and in technical approaches
- Business management and applied insights experience preferred
- Demonstrated Experience in performance management and productivity projects
- Demonstrated leadership in leading cross-functional teams
- Demonstrated application of quantitative approaches to re-designing processes, improving productivity and/or improving efficiency
- Thorough understanding of the international aspects of drug development process, including expert knowledge of international standards (GCP/ICH), health authorities (FDA/EMA), local/National Health Authorities regulations and Novartis standards
- Organizational awareness, including experience working cross-functionally and in global teams
- Good strategic thinking skills
- Demonstrated matrix management skills and ability to influence without authority
- Excellent communicator and presenter (oral and written), ability to communicate to Sr. Leaders
- Bachelor ' s Degree in life sciences required; Advanced Degree in scientific or business preferred

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Development

Business Unit

Development

地点

Singapore

站点

Mapletree Business City (MBC)

Company / Legal Entity

SG90 (FCRS = SG015) Novartis Asia Pacific Pharmaceuticals Pte. Ltd

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

```

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a35b68dec36b680099382", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }

```

```

// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var kalturaPlayer =
kPlayer.setup(config); // Add the player to the global array.
window.kalturaPlayerVideos.push(kalturaPlayer); // Load the Player for other media.
kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); } catch (e) { console.error(e.message) }

```

Job ID  
REQ-10080267

## SSO Strategy & Operations Hub Head

[Apply to Job](#)



Job ID

REQ-10080267

## SSO Strategy & Operations Hub Head

[Apply to Job](#)

---

### Source URL:

<https://prod1.novartis.com.cn/careers/career-search/job/details/req-10080267-ss0-strategy-operations-hub-head>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://www.novartis.com/sites/novartis.com/files/novartis-life-handbook.pdf>
3. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Mapletree-Business-City-MBC/SSO-Strategy---Operations-Hub-HeadREQ-10080267>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Mapletree-Business-City-MBC/SSO-Strategy---Operations-Hub-HeadREQ-10080267>