

Head of Communications & Patient Advocacy UK

Job ID
REQ-10079730

6月 09, 2026

United Kingdom

摘要

Head of Communications & Patient Advocacy, UK

#LI-Hybrid

Location: London, United Kingdom

Drive the voice and reputation of Novartis UK at a pivotal moment in healthcare and innovation. As Head of Communications & Patient Advocacy, UK, you will shape how we engage with patients, media, policymakers, and society—translating insight into impact. Sitting on the Country Leadership Team, you will influence strategic decisions, lead a high-performing team, and deliver integrated communications and patient advocacy strategies that elevate our reputation, accelerate business outcomes, and ultimately improve patients' lives across the UK.

About the Role

Key Responsibilities:

- Lead Communications and Patient Advocacy strategy, aligning with UK business priorities and enterprise objectives
- Serve as trusted advisor to Country President and leadership team on communications and reputation matters
- Drive integrated corporate, therapeutic area, and patient advocacy campaigns using data-driven insights
- Build and manage strategic relationships with media, patient groups, influencers, and key external stakeholders
- Oversee crisis and issues management, ensuring timely and effective response and mitigation strategies
- Collaborate across functions and geographies to deliver consistent, impactful and integrated communications
- Represent Novartis UK externally as spokesperson in industry forums, partnerships, and media engagements
- Lead, develop, and inspire a high-performing team, fostering a culture of collaboration, curiosity, and growth

Essential Requirements:

- Degree required; advanced degree preferred (Public Policy, International Relations, Political Science, Communications, or related field)
- Extensive experience in communications and patient advocacy within complex, regulated environments
- Proven expertise across corporate communications, media relations, crisis management, and stakeholder engagement
- Strong leadership capabilities with experience building and developing high-performing teams
- Strategic mindset with the ability to translate insights into impactful business outcomes
- Excellent written and spoken English communication skills

Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we 'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Primary location salary range
£ 104,790.00 - £ 194,610.00

部门
Corporate Affairs

Business Unit
Communications

地点
United Kingdom

站点
London (The Westworks)

Company / Legal Entity
GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area
Communications & Public Affairs

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a3558df8deda862395813", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var kalturaPlayer =
kPlayer.setup(config); // Add the player to the global array.
window.kalturaPlayerVideos.push(kalturaPlayer); // Load the Player for other media.
kalturaPlayer.loadMedia({entryId: "1dgvmafo"}); } catch (e) { console.error(e.message) }
```

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2. <https://www.novartis.com/sites/novartis.com/files/novartis-life-handbook.pdf>
3. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/London-The-Westworks/Head-of-Communications---Patient-Advocacy-UKREQ-10079730-1>
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