

## Scrum Master DD&IT US&I AMERICAS

Job ID  
REQ-10076886

5月 06, 2026

Mexico

### 摘要

Job Title: Scrum Master DD&IT US&I AMERICAS  
#LI-Hybrid  
Location: Mexico City, Mexico [INSURGENTES]

Relocation Support: This role is based in Mexico City, Mexico. Novartis is unable to offer relocation support: please only apply if accessible.

Play a key role in driving delivery excellence across global digital initiatives. As a Scrum Master in DD&IT US&I Americas, you will lead high-performing Agile teams while also managing end-to-end project delivery in complex, fast-paced environments. You will act as a trusted partner to business and technology stakeholders, ensuring predictable, high-quality delivery while fostering collaboration, continuous improvement, and strong governance across both Agile and hybrid projects.

About the Role

## Key Responsibilities

- Lead one or two Agile Scrum teams delivering high-quality solutions in complex, global environments
- Act as a servant leader, promoting Agile principles, team accountability, and continuous improvement
- Facilitate Agile ceremonies including sprint planning, stand-ups, reviews, and retrospectives
- Partner with Product Owners to refine backlogs, prioritize work, and ensure delivery flow
- Remove impediments, resolve conflicts, and protect teams from external disruptions
- Track and communication delivery metrics including velocity, cycle time, and quality outcomes
- Manage end-to-end project delivery using waterfall or hybrid methodologies where required
- Establish governance including risk management, stakeholder alignment, and decision forums
- Lead release planning, cutover, change management, and transition to operations
- Act as the primary contact for stakeholders, ensuring clear communication on progress, risks, and issues

## Essential Requirements

- Bachelor ' s degree in computer science, engineering, information technology, or equivalent practical experience
- Agile or Scrum certification such as Certified Scrum Master or Professional Scrum Master
- Minimum five years of experience in information technology project delivery within complex global environments
- +5 years ' experience as a Scrum Master coaching teams to high performance and Agile maturity
- Strong experience delivering projects using waterfall or hybrid methodologies including governance and risk management
- Excellent stakeholder management and communication skills across global and cross-functional teams

## Desirable Requirements

- Experience working in pharmaceutical or life sciences environments
- Familiarity with Agile and project management tools such as Jira, Microsoft Project, and ServiceNow

## Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

## Accessibility and Accommodation:

Novartis is committed to work with and provide reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for

any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [tas.mexico@novartis.com](mailto:tas.mexico@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis tiene el compromiso de trabajar y proporcionar adaptaciones razonables para personas con discapacidad. Si, debido a una condición médica o discapacidad, necesita una adaptación razonable para cualquier parte del proceso de contratación, o para desempeñar las funciones esenciales de un puesto, envíe un correo electrónico a [tas.mexico@novartis.com](mailto:tas.mexico@novartis.com) y permítanos conocer la naturaleza de su solicitud y su información de contacto. Incluya el número de posición en su mensaje.

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Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Operations

Business Unit

Information Technology

地点

Mexico

站点

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area  
Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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