

LDC Operations Business Cutover Lead

Job ID
REQ-10073724

3月 20, 2026

Mexico

摘要

Ensures a seamless business transition from the current system(s) to the new LDC environment while minimizing risks and maximizing business continuity for Adopt countries/sites, through end of Hypercare phase.

Responsibilities include planning, coordination, and execution of cutover activities -- working closely with stakeholders to minimize disruptions.
Reports directly to Adopt Region Lead.

About the Role

Key Responsibilities:

- Drives Cutover planning, including preparation, execution, and reporting from a business integration perspective, and supports planning with IT Cutover Manager to ensure business dependencies are defined and handled
- Ensures country Business Go-live Contingency plans are ready and defines business resource requirements during blackout, Hypercare, and transition to post-Hypercare support
- Supports developing, managing, and communicating Cutover and Hypercare plans with concerned business parties
- Plans and tracks Go-live readiness to ensure Go/No-Go meetings are passed for Cutover, Hypercare, and business readiness items, and schedules ongoing readiness review sessions
- Co-hosts Cutover and Hypercare daily calls (during focused periods) with IT counterpart, driving Business Readiness and Business Ramp-up
- Ensures business resources are available and contactable during Cutover and Hypercare periods
- Acts as business escalation point for Cutover and Hypercare issues, supporting resolution and identifying & mitigating risks to minimize disruptions
- Drives Hypercare KPI reporting target definition and alignment with business stakeholders, executes and communicates KPI reporting, and captures learnings from post-cutover reviews to enable scaling and automation for future rollouts.

Main Requirements:

- Strong, global project management skills
- Good communication and negotiation skills
- Solid SAP business process understanding. ERP project implementation background (preferred)
- Able to zoom in & zoom out to articulate big picture messages while managing details
- Cross-functional expertise/knowledge and strong leadership. Thrives in international and matrix-based organizations
- Ability to drive results and meeting project deadlines
- Experience managing people and large virtual teams
- Fluent English (additional languages preferred)
- Strategic and Hands on way of working (running meetings, tracking progress, managing issues & risks)

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部门

Operations

Business Unit

Strategic Planning & BD&L

地点

Mexico

站点

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Audit & Finance

Job Type

Full time

Employment Type

Regular

Shift Work

No

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function adjustKalturaPlayer() { var deviceWidth = window.innerWidth ||
document.documentElement.clientWidth || document.body.clientWidth; var mediaElement =
document.getElementById("kalturaplayer69be707aeb8ad410620954"); var mediaContainer =
mediaElement.closest('.nc-kaltura-media'); var originalWidth = "1200px"; var originalHeight = "674px";
var originalWidthValue = parseFloat(originalWidth); var originalHeightValue =
parseFloat(originalHeight); var mediaType = "video"; var isResponsive = false; // Get computed styles
of the container element. var parentStyles = window.getComputedStyle(mediaContainer); var
finalWidth = parseFloat(parentStyles.width); if (finalWidth  var config = { targetId:
"kalturaplayer69be707aeb8ad410620954", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false,
allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: { download: {
disable: true }, "playkit-js-transcript":{ position: "right", // Default: bottom;( ' left ', ' right', ' top ', 'bottom' ) to
enable transcript. expandMode: "over", // Default: alongside;( ' alongside', ' hidden ', 'over' )
expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable:
true } }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false },
components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
KalturaPlayer.ui.components.Remove } ] } }; config.plugins.preventSeek = { preventSeekForward:
false, preventSeek: false }; config.plugins.floating = { disable: true }; config.plugins.navigation = {
position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; config.plugins['playkit-
js-hotspots'] = { disable: true }; config.plugins['playkit-js-moderation'] = { disable: true };
config.plugins['playkit-js-info'] = { disable: true }; config.plugins.share = { disable: true };
config.ui.uiComponents = []; config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } };

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try { var kalturaPlayer = KalturaPlayer.setup(config); // Add the player to the global array. if (typeof
kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } // Load the Player for other
media. kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); setTimeout(() => {
setupAutoPause(kalturaPlayerVideos); }, 500); function setupAutoPause(players) {
players.forEach((currentPlayer) => { currentPlayer.addEventListener('play', () => {
players.forEach((otherPlayer) => { if (otherPlayer !== currentPlayer && typeof otherPlayer.pause ===
'function') { otherPlayer.pause(); } })); }); }); } catch (e) { console.error(e.message) }

```



VIDEO

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