Medical Scientific Liaison (CRM)

Job ID
REQ-10068957

12   22, 2025

Taiwan

#LI-Hybrid

This role is based in Taipei, Taiwan. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

As a CRM Medical Science Liaison at Novartis, you will serve as a trusted scientific partner in the field—building peer-to-peer relationships with medical experts, key stakeholders, and members of the scientific community. Leveraging evidence-based, non-promotional materials, you will facilitate meaningful scientific exchange that informs and advances patient care.

From as early as two years before a new product launches, you will play a strategic role in preparing for and supporting product development, launch, and commercialization. By gathering external insights, you will help shape Novartis' understanding of the therapeutic landscape. Additionally, you will respond to unsolicited scientific inquiries and provide clinical trial support.

Reporting to the MSL Manager, you will collaborate cross-functionally with Medical Affairs, Clinical, Market Access, and other teams—transforming insights into actionable strategies that accelerate

access to CRM therapies.

About the Role

Key Responsibilities:

- Build and maintain scientific relationships with Medical Experts, Key Stakeholders, and Healthcare professionals; respond to unsolicited scientific inquiries using approved, evidence-based materials.
- Identify and map Medical Experts and key stakeholders in alignment with local strategies, document interactions and advocacy levels per Field Medical Excellence standards.
- Provide accurate scientific information on Novartis products and therapeutic areas to ensure informed clinical decisions and adherence to medical guidelines.
- Deliver medical support and education to external groups, promoting evidence-based understanding of Novartis products and relevant health economics data.
- Support clinical research activities, including site feasibility assessments, trial recruitment education, and collaboration with internal teams to ensure compliance with protocols and regulations.
- Facilitate scientific exchange and gather insights on emerging research trends, therapeutic challenges, and unmet needs; report findings to shape development plans and launch strategies.
- Implement and manage scientific projects such as registries, epidemiology studies, and cross-functional initiatives aimed at improving patient diagnosis and treatment outcomes.
- Collaborate cross-functionally with Medical Affairs, Clinical, Market Access, and other teams to translate insights into actionable strategies that accelerate access to CRM therapies.

Requirements:

- Proven experience in building peer-to-peer relationships with medical experts, key opinion leaders, and healthcare stakeholders
- Familiarity with clinical trial processes, including site feasibility, recruitment support, and adherence to regulatory guidelines.
- Strong analytical skills to collect, interpret, and report scientific insights that inform medical strategy and product lifecycle planning.
- Skilled in delivering evidence-based, non-promotional scientific information to healthcare professionals.
- Advanced degree in life sciences or healthcare (Pharmacy Doctorate or MBBS strongly preferred). Additional qualifications in pharmacology, clinical research, or related fields are an advantage.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

International

Business Unit
Development

Taiwan

Taipei

Company /Legal Entity
TWO3 (FCRS = TW003) Novartis (Taiwan) Co. Ltd

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

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function adjustKalturaPlayer() { var deviceWidth = window.innerWidth ||
document.documentElement.clientWidth || document.body.clientWidth; var mediaElement =
document.getElementById("kalturaplayer69824af8a66df201080073"); var mediaContainer =
mediaElement.closest('.nc-kaltura-media'); var originalWidth = "1200px"; var originalHeight = "674px";
var originalWidthValue = parseFloat(originalWidth); var originalHeightValue =
parseFloat(originalHeight); var mediaType = "video"; var isResponsive = false; //Get computed styles
of the container element. var parentStyles = window.getComputedStyle(mediaContainer); var
finalWidth = parseFloat(parentStyles.width); if (finalWidth   var config = { targetId:
"kalturaplayer69824af8a66df201080073", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false,
allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: { download: {
disable: true }, "playkit-js-transcript":{ position: "right", //Default: bottom;(' left' , ' right', ' top' , 'bottom' ) to
enable transcript expandMode: "over", //Default: alongside;(' alongside', ' hidden' , 'over' )
expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable:
true } }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false },
components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
KalturaPlayer.ui.components.Remove } ] } }; config.plugins.preventSeek = { preventSeekForward:
false, preventSeek: false }; config.plugins.floating = { disable: true }; config.plugins.navigation = {
position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; config.plugins['playkit-
js-hotspots'] = { disable: true }; config.plugins['playkit-js-moderation'] = { disable: true };
config.plugins['playkit-js-info'] = { disable: true }; config.plugins.share = { disable: true };
config.ui.uiComponents = []; config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } };
```

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try { var kalturaPlayer = KalturaPlayer.setup(config); //Add the player to the global array. if (typeof
kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } //Load the Player for other
media. kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); setTimeout(() => {
setupAutoPause(kalturaPlayerVideos); }, 500); function setupAutoPause(players) {
players.forEach((currentPlayer) => { currentPlayer.addEventListener('play', () => {
players.forEach((otherPlayer) => { if (otherPlayer !== currentPlayer && typeof otherPlayer.pause ===
'function') { otherPlayer.pause(); } }); }); }); } } catch (e) { console.error(e.message) }
```

VIDEO

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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