

Head Al Platforms

Job ID REQ-10068379

12月 07, 2025

India

摘要

Location: Hyderabad

We are looking for Head of Artificial Intelligence (AI) Platforms in Data Digital & IT (DD&IT) to oversee the organization 's AI/GenAI practice and lead the development, scaling and operations of innovative, re-usable capabilities across business functions. The role plays a key role in supporting business-facing DD&IT teams in building and deploying AI/GenAI solutions on fit for purpose technologies.

About the Role

Major Accountabilities

 Define AI/GenAI technology vision & strategy aligned with overall DD&IT and business strategy; work with DD&IT AI leads in business-facing functions to secure sponsorship and

- develop a joint enterprise roadmap
- Pro-actively evaluate, implement and scale Al/GenAl Platforms and Novartis-specific accelerators to integrate with existing systems efficiently
- Establish a governance framework for controlling technology proliferation and measure Return on Investment with tangible KPIs
- Adopt product mindset and agile methodologies to support Proof of Concepts (PoCs) and Minimal Viable Products (MVPs) for new Al/GenAl use cases, emerging models and frameworks. Establish and govern process to qualify successful PoCs/MVPs for scaling
- Ensure clear communication and stakeholder engagement to familiarize organization on AI/GenAI platforms and availability of technical capabilities, develop training materials
- Foster collaboration and knowledge sharing among different teams working with Al/GenAl platforms, ensuring consistency and alignment across the organization
- Establish clear objectives and drive governance processes within DD&IT for managing priorities, risks, with a strategic foresight and cross-functional mindset
- Stay informed on industry AI/GenAI trends, engage with communities of practice, and understand opportunities for technology partnerships in close collaboration with DD&IT Architecture leads
- Align with Enterprise Data Management strategy and principles, develop optimized data collection and preparation processes, ensure data quality for AI/GenAI solutions
- Operationalize Al/GenAl platform support and drive continuous improvement, work with Infrastructure and End User Services function to fulfil performance and monitoring needs
- Ensure compliance with Novartis AI policies and frameworks, implement robust data protection measures, support security audits and vulnerability assessments, jointly with the DD&IT Information Security & Compliance function

Minimum Requirements

- University degree or equivalent. Master's degree is desirable.
- 20+ years of experience in managing technology platforms and driving operational excellence
- Deep experience and knowledge of Al/GenAl technology. Knowledgeable on Al and GenAl platforms, tools, architecture and solution delivery
- Familiarity with architecting and developing complex AI/GenAI solutions including experience with cloud computing platforms like AWS and Microsoft Azure
- Experience with NLP, FMs, LLMs, SLMs and other GenAl models. Understanding of how to deploy LLMs and use of APIs to build solutions
- Familiarity with the model development lifecycle, such as ML/ML Ops/LLM Ops
- Software Development experience using Agile Methodology and DevSecOps tools
- Experience in Pharma regulatory & compliance processes is desirable
- Strong technology delivery, program management skillset is required. Proven communication skills in a global matrix organization with excellent presentation skills in abstracting problem statements and preparing executive messaging
- Experience in leading cross functional IT teams and managing relationships with diverse stakeholders, fostering a strong collaboration mindset

Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this

| mission and join us! Learn more here: |
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| Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients 'lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture |
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| 部门 Operations |
| Business Unit Information Technology |
| 地点 India |
| 站点 Hyderabad (Office) |
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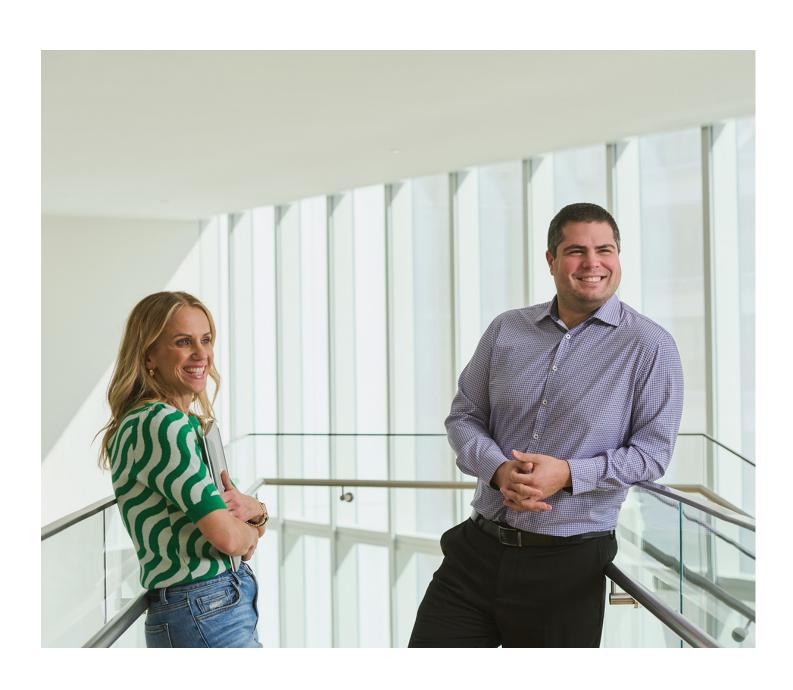
| Functional Area Data and Digital |
|---|
| Job Type Full time |
| Employment Type Regular |
| Shift Work No |
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| Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve. |
| Accessibility and accommodation |
| Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message. |
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Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

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