

## Head AI Platforms

Job ID  
REQ-10068379

12月 07, 2025

India

### 摘要

Location: Hyderabad

We are looking for Head of Artificial Intelligence (AI) Platforms in Data Digital & IT (DD&IT) to oversee the organization 's AI/GenAI practice and lead the development, scaling and operations of innovative, re-usable capabilities across business functions. The role plays a key role in supporting business-facing DD&IT teams in building and deploying AI/GenAI solutions on fit for purpose technologies.

### About the Role

#### Major Accountabilities

- Define AI/GenAI technology vision & strategy aligned with overall DD&IT and business strategy; work with DD&IT AI leads in business-facing functions to secure sponsorship and

develop a joint enterprise roadmap

- Pro-actively evaluate, implement and scale AI/GenAI Platforms and Novartis-specific accelerators to integrate with existing systems efficiently
- Establish a governance framework for controlling technology proliferation and measure Return on Investment with tangible KPIs
- Adopt product mindset and agile methodologies to support Proof of Concepts (PoCs) and Minimal Viable Products (MVPs) for new AI/GenAI use cases, emerging models and frameworks. Establish and govern process to qualify successful PoCs/MVPs for scaling
- Ensure clear communication and stakeholder engagement to familiarize organization on AI/GenAI platforms and availability of technical capabilities, develop training materials
- Foster collaboration and knowledge sharing among different teams working with AI/GenAI platforms, ensuring consistency and alignment across the organization
- Establish clear objectives and drive governance processes within DD&IT for managing priorities, risks, with a strategic foresight and cross-functional mindset
- Stay informed on industry AI/GenAI trends, engage with communities of practice, and understand opportunities for technology partnerships in close collaboration with DD&IT Architecture leads
- Align with Enterprise Data Management strategy and principles, develop optimized data collection and preparation processes, ensure data quality for AI/GenAI solutions
- Operationalize AI/GenAI platform support and drive continuous improvement, work with Infrastructure and End User Services function to fulfil performance and monitoring needs
- Ensure compliance with Novartis AI policies and frameworks, implement robust data protection measures, support security audits and vulnerability assessments, jointly with the DD&IT Information Security & Compliance function

## Minimum Requirements

- University degree or equivalent. Master ' s degree is desirable.
- 20+ years of experience in managing technology platforms and driving operational excellence
- Deep experience and knowledge of AI/GenAI technology. Knowledgeable on AI and GenAI platforms, tools, architecture and solution delivery
- Familiarity with architecting and developing complex AI/GenAI solutions including experience with cloud computing platforms like AWS and Microsoft Azure
- Experience with NLP, FMs, LLMs, SLMs and other GenAI models. Understanding of how to deploy LLMs and use of APIs to build solutions
- Familiarity with the model development lifecycle, such as ML/ML Ops/LLM Ops
- Software Development experience using Agile Methodology and DevSecOps tools
- Experience in Pharma regulatory & compliance processes is desirable
- Strong technology delivery, program management skillset is required. Proven communication skills in a global matrix organization with excellent presentation skills in abstracting problem statements and preparing executive messaging
- Experience in leading cross functional IT teams and managing relationships with diverse stakeholders, fostering a strong collaboration mindset

## Why Novartis?

Our purpose is to reimagine medicine to improve and extend people ' s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this

mission and join us!  
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部门

Operations

Business Unit

Information Technology

地点

India

站点

Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Data and Digital

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

### Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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