

## LDC Data Business Manager - Operations

Job ID  
REQ-10064090

11月 13, 2025

India

### 摘要

This role will help drive the execution of Novartis' ambition to turn data into strategic asset to drive actionable insights across the organization. This ambition is one of key pillars in the broader digital transformation happening at Novartis to be a focused medicines company powered by data and digital.

Within the the Operations Data Domain this role is responsible for the design and implementation of Data Governance processes and Data Operating Model for the Operations Domain in close collaboration with the Enterprise Data Owner (EDO) and team members for the Operations Domain.

This role will focus on establishing and developing the Novartis data capability in collaboration with the functions and lead the implementation within LDC scope.

### About the Role

## Key Responsibilities:

- Role is accountable for specific designated Operations Data area(s), and within such area(s):
  - o Implement the data principles, data governance framework, data ownership and data operations.
  - o Ensure adoption of FAIR (Findable, Accessible, Interoperable, Reusable) data solutions across legacy landscape to produce FAIR data at the source for the entities they own.
  - o Responsible for gathering and implementing data requirements coming from Business Function (Domain Pillars in LDC projects), Operations EDO and team and other dependent projects / programs.
  - o Ensure that all data ideas, concepts and features are validated with internal stakeholders from all levels of the business.
  - o Facilitate cultural change by improving data literacy across the business through training, education and increasing data consumption.
  - o Proactively identify data issues and work with stakeholders to investigate and implement corrective measures and seek opportunities to continuously improve the quality and integrity of the data asset.
  - o Drives the transition into new ways of working defined by Enterprise Operating model per LDC Scope.
  - o Manage data quality definition for the assigned data within the Operations Data team, and is accountable for delivering agreed level of data quality as outcome of the data lifecycle management process.

## KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS

- Delivery of key milestones and deliverables of the program on time, and in quality, with full buy-in and support of country and global teams.

## Essential Requirements:

### Complexity:

- Be part of a very highly complex program impacting all functions, business areas, countries and regions.
- Identifying and managing the interdependencies across various functions, teams and programs of the relevant Operations Data entities as well as Operations attributes or impact of non Operations Data entities.
- Ability to ensure alignment cross functions and consider dependencies between data set-up, system configuration, operational process design and reporting and analytics requirements.

## Influence:

- Stakeholder management at country / regional / global level.
- Very large and geographically broad scope; very high change impact.

## Desirable Requirements:

- Business acumen: very good understanding of various worldwide data models in respective business units and divisions, required capabilities and operational pain points.
- Curious and forward looking: looks for signals both inside and outside the company to identify new trends and future expectations.
- Digital savvy: very good grasp of the impacts and opportunities of data and technology will create to Novartis.
- Technical and process knowledge: knowledge and understanding of impact of data set-up and system configuration on operational processes and analytical capabilities.

## EDUCATION & EXPERIENCE

### Education

- Master ' s university degree or higher.

### Experience:

- At least 5 years ' experience in country and global Operations roles
- Experience working in data and with system configuration workstreams, in ERP / systems implementations and / or global business transformations

## LANGUAGES

- English as a must and additional language(s) preferred.

## FINANCIAL RESPONSIBILITY

- Being part of a very large program over 6+ years potentially in the magnitude of >500mUSD.

## COMPETENCY PROFILE

- Proven data, reporting, Operations process and compliance or analytics experience possibly in a matrix style within a large, complex data landscape.

- Experience in data governance/quality and regulatory regimes.
- Experience in compliance and controls, design and execution.
- Excellent communication, collaboration skills with proven speaking, presentation and facilitation experience in internal and external environments.
- Able to leverage networks of professionals across functions and business areas.
- Understands the competing organizational needs beyond own part of business.
- Able to interpret complex information and to influence internal and external peers.
- Role model for Novartis ' values and behaviours within the organization with ability to influence and motivate

Why Novartis: Our purpose is to reimagine medicine to improve and extend people ' s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

You ' ll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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Benefits and Rewards: Read our handbook to learn about all the ways we ' ll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门  
Operations

Business Unit  
Strategic Planning & BD&L

地点  
India

站点  
Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Technical Operations

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



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