

## Associate Director, IT Solution Delivery (Veeva)

Job ID  
REQ-10059560

4月 29, 2026

Spain

### 摘要

#LI-Hybrid

Location: Barcelona, Spain

Relocation Support: This role is based in Barcelona, Spain. Novartis is unable to offer relocation support; please only apply if you are located in Spain.

Our Associate Director, IT Solution Delivery (Veeva) position within Global Clinical Operations IT is a unique role at Novartis that intends to attract the best early career talent to tackle human disease. As a leading pharmaceutical company, Novartis is committed to meet the rising global demand in Life Sciences.

This role is part of a clinical program focused on managing the clinical technology platform at Novartis. Our Technology Product Manager within Global Clinical Operations IT will collaborate as part of a cross-functional Veeva team, leveraging cutting-edge technology to streamline and support Clinical Trial management. This role contributes to reimagining medicine and improving lives globally.

Make a meaningful impact by leveraging your expertise in Clinical Operations to transform lives! Work with an industry-leading clinical platform to manage end-to-end trial processes efficiently. This opportunity will not only allow you to expand your professional network but also empower you to drive efficiency and excellence in the ever-evolving field of Clinical Operations. Make a difference—be part of something extraordinary!

## About the Role

### Key Responsibilities:

- Execute technology delivery strategy for business systems, platforms and processes for a particular Business domain / Function
- Has end-to-end accountability for technology product delivery across business areas. Partners with business product owner to set technology roadmap, with a vision ensuring that technology products generate business value for the defined customer
- Partner with Business Product Directors for demand analysis solution proposal/evaluation and funding estimates for operations/ projects
- Partner with business partners to ensure Technology Service/Solutions Delivery teams deliver products according to strategy with reuse across other areas
- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact
- Run efficient DevOps for platforms, products, or systems ensuring availability and optimal performance for responsible function / service area
- Establish governance structure for projects, operations, etc. with right stakeholder representation, including: underpinning IT services in the delivery & support of the IT application and adherence to Security, Compliance policies & procedures
- Track, report and deliver against agreed success factors and measurements for various stakeholders for function / service areas whilst ensuring overall user experience is taken into account when designing deploying new solutions-services and steady state operations
- Contribute to transformation initiatives using the latest technology stack and follow industry trends and emerging practices to drive agility, speed, efficiency and effectiveness.
- Manage application lifecycle management, application data consistency, portfolio optimization and continual improvements
- Execute problem management and drive identification of root causes as well as sufficient prevention of recurrences

### Essential Requirements:

- University Degree and/or relevant experience and professional qualifications
- Good understanding track record delivering technology products including experience working in Veeva Vault
- Working experience & knowledge of Clinical business process within Pharma industry (eTMF, SSU, CTMS)
- IT Technical Strategy and Planning, Emerging Technology Monitoring, Vendor Management, understanding of Agile methodologies
- Proven ability to work in a cross-functional team within a matrix environment building

relationships, and driving engagement

- Previous experience and strong mindset in continuous improvement and change management Excellent interpersonal and communication skills. Needs to be able to work independently and reliably
- Proficiency in English (written and oral)

Nice to Have:

- Working experience & knowledge of other Clinical business process areas, e.g. Site connect, Payments & Study training
- Experience in adoption and development of Agile methodologies

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门  
Operations

Business Unit  
Information Technology

地点  
Spain

站点  
Barcelona Gran V í a

Company / Legal Entity  
ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Functional Area  
Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

Job ID  
REQ-10059560

Associate Director, IT Solution Delivery (Veeva)

[Apply to Job](#)



Job ID  
REQ-10059560

Associate Director, IT Solution Delivery (Veeva)

[Apply to Job](#)

---

Source URL:

<https://prod1.novartis.com.cn/careers/career-search/job/details/req-10059560-associate-director-it-solution-delivery-veeva>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://www.novartis.com/about/strategy/people-and-culture>
5. <https://www.novartis.com/sites/novartis.com/files/novartis-life-handbook.pdf>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Barcelona-Gran-Va/Technology-Product-ManagerREQ-10059560>
7. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Barcelona-Gran-Va/Technology-Product-ManagerREQ-10059560>