

## Sr. Specialist - Salesforce QA Test Expert

Job ID  
REQ-10041242

2月 20, 2025

India

### 摘要

Location: Hyderabad

In this position, you will be responsible for executing the organization's overall test methodologies and approaches within our QMS (Quality Management System) application, which you will support from a test perspective. In this role, you will bring industry expertise, software-testing experience, and execute in line with product development, devops and GxP best practices.

### About the Role

Your responsibilities include but are not limited to:

- Drive the standard execution of each test phase (system, integration, functional, regression, acceptance etc.) in your product scope.
- Contribute to the refinement and ongoing improvement of the test management strategy for

our QMS (Quality Management System).

- Execution of test governance and associated standards within your Quality Management System application team.
- Participate in all ceremonies being accountable for testing assessment, provide estimation support and ensure execution on quality and time (e.g., refinement, retrospective, sprint reviews...).
- Ensure all test related deliverables are created to quality in line with strategy and approach.
- Support formal review cycles including informal review, formal review, testing sign-off and quality assurance reviews focused on continuous improvement.
- Utilize test environments, test data and test related tooling in accordance with CEP and Novartis standards. Collaborate with other test management experts in the overall test approach and framework.
- Collaborate with peers globally in scaling test teams, processes, and standards. Maintain alignment with CEP management in terms of strategy, process, and tooling.

### Minimum Requirements

- 5+ years ' experience in a similar role with a shown record of accomplishment as a QA Engineer.
- 3+ years ' experience working with Trackwise Digital or similar EQMS tools
- Track experience in multiple test management tools including Proton. Business proficient in English (written and spoken)
- Attention to detail: QA engineer should be able to spot minor details the systems, as well as the details that contribute to a top priority application
- Effective written and spoken communication skills. Ability to negotiate and liaise with stakeholders. Critical thinking attitude
- Eager to learn and grow in the AI field. Adaptability to new technologies, methodologies, and project requirements

### Good to have

- 3+ years of experience in the pharmaceutical industry working in QMS
- Trackwise Digital training would be advantageous
- Salesforce certifications. Experience validating efficiency of AI outputs and identifying hallucinations
- Test Automation experience with Tosca and/or Playwright

### Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people ' s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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部门

Operations

Business Unit

CTS

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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