

Solution Design Director

Job ID
REQ-10038017

2月 28, 2025

Switzerland

摘要

The Solution Design Director is accountable for designing, describing, and managing solution engineering to bridge the gap between endemic business problems and technology solutions. A visionary designer of standard practice, driven by creative-thinking and business analytics. The Solution Design Director will lead analytics solution development projects and manage existing solutions, designing robust proposals that generate real-world evidence using both best practices and creative, innovative approaches.

The Solution Design Director acts as a Product/Solution owner of PSP technology solutions. They will have high levels of business acumen and cutting-edge technical insights, going beyond industry boundaries, and can lead change in practice by fluently communicating the overall technical/functional blueprint for a particular vision. The Solution Design Director is a problem solver by nature and plays a critical role in defining and enabling change for business success and retains responsibility for industrializing positive novel solutions into standard operating practice. Acting as a technical/functional expert, providing consultation and training to certain stakeholder groups.

About the Role

Major Accountabilities:

- Create best-in-class intelligent business solutions for PSP by strong partnership e.g., with Strategy, Business Insights and Technology (SIT) and Novartis Operations
- Accountable to lead agile design teams and implement best in class learnings from industry
- Translate business challenges into value-adding products, services, and customer experiences in a fast paced, agile manner from a vision through to successful implementation
- Operate as a thought-leader to drive transformative solutions across PSP and Global functions incorporating industry-agnostic thinking and progressive actions to transform GCO operations with tangible simplified results for line functions and/or key customer journeys (patient, site, physician, sponsor)
- Influence stakeholder thinking and challenge status quo by leveraging experience, observations, industry trends, standard methodologies, leading technology, and process improvement ideas to deliver superior business value
- Accountable for leading business stakeholders, technology/engineering teams, and other internal/external partners in the re-engineering of processes and building supporting, customer-focused solutions technology solutions
- Lead execution and coordinate projects with a focus on vision through ambiguity, superior written and verbal communication, strong change management practices
- Ensure effective delivery of high-impact 'must-win' transformative programs to implement new engagement, practices and business models within agreed timelines, budget, and resources at the required quality level
- Lead the design of processes and systems that facilitate the roll-out of 'scalable experiments' across the business, and ensure proven solutions are integrated within standard business operations through exceptional change management practices
- Convene and lead high performing teams via crowd-sourcing techniques to achieve superior

results in a motivating work environment

Education (minimum/desirable):

- Bachelor ' s degree in life science and/or business analytics and/or project management . Advance degree preferred (PhD., MBA desired or equivalent)
- Languages: Fluent English (oral and written)

Experience/Professional requirement:

- 7+ years of pharmaceutical industry or in business analytics and/or project management, with previous experience in either drug development or project management, in the Pharmaceutical, CRO or product services industry
- 7+ years of Industry experience in building intelligent solutions in a complex fast-moving international or large national multi-disciplinary data & analytics environment
- Strong leadership and project management skills in global setting and proven ability to develop high performing teams and diverse profiles
- Proven track record to effectively engage associates from widely varying backgrounds & functions and operate autonomously in a dispersed, complex, matrixed organization
- Proven ability to orchestrate a complex process that involves multiple discrete initiatives and demonstrated responsibility for making the day-to-day decisions and leading to significant operational efficiency and productivity
- Proven ability to foster innovation, transformation, and thought-leadership, exemplary written and interpersonal communication skills
- Proven ability in breaking down barriers, aligning initiatives and solutions and powering new models of performance delivery resulting in meaningful alignment between clinical operations

global line functions

- Experience leading the development and/or implementation of digital products and familiarity with external digital innovation ecosystem preferred
- Integrated thinker across development functions with ability to scope and challenge their plans and deliverables
- Strong matrix management skills for bridging stakeholders (business, scientific, technical)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Read our handbook to learn about all the ways we 'lhelp you thrive personally and professionally:
[Novartis Life Handbook](#)

Accessibility and accommodation Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to diversity.inclusionch@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter

future together? <https://www.novartis.com/about/strategy/people-and-culture>

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部门

Development

Business Unit

Innovative Medicines

地点

Switzerland

站点

Basel (City)

Company / Legal Entity

C028 (FCRS = CH028) Novartis Pharma AG

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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