

Assoc. Dir. DDIT OPS Sol.Del. SC D365

Job ID  
REQ-10036557

5月 15, 2025

India

## 摘要

Be the Technology Service Partner and represent Global Functions, while working closely with TechOps, Supply Chain, Quality and Finance Departments.

Gather Requirements and perform Prioritizing Assessments to determine feasibility of a Project/Solution, while identifying gaps in existing functionalities and developing a comprehensive requirement specification that will figure out estimate of cost, time and resources to deploy the solutions.

## About the Role

Major accountabilities:

- Drive forward thinking and innovation within business w.r. to tech driven business capabilities and processes, leading conversation with consulting mindset together with other TT functions

- Accountable for Program, project & product delivery to the business, Partner with Business to drive Business transformation Programs enabled by technology, co-own transformation outcomes.
- Measure and drive business value of transformation initiatives underpinned by Programs, Projects, Products.
- Improve the 'ease of engagement' with TT for the business.
- Support the business to understand their choices to manage technology costs -Key business partner for business continuity.
- Serves as point of escalation, review and approval for key issues and decisions -Contribute to the definition of the operational objectives and medium-term planning according to the long-term plans established by the TT strategy
- Articulate the local market business strategy and customer experience
- Understands and contributes to the Product vision and roadmap with the Product Line Lead and Business Product Owner
- Identify and prioritize features to be delivered through the Product Backlog -Ensure that the Development Team understands items in the Product Backlog to the level needed
- Collaborate with the Scrum Master on a regular basis

#### Key performance indicators:

- Successful delivery and operations of standardized TT solutions for the Novartis [complex business process/site/sub-function] that are well aligned to the business strategy and global TT Strategy.
- KPIs which are relevant for customer satisfaction are clearly defined, constantly measured, and met.
- Meeting yearly budget target for TT projects and operations.

#### Minimum Requirements:

##### Work Experience:

- Leveraging digital technology / big data.
- Influencing without authority.
- Relationship Management.
- Working experience within the pharmaceutical industry.
- Interactions with senior management.
- Multi-national global experience.
- Track record delivering global solutions at scale.
- Collaborating across boundaries.

##### Skills:

- Business Acumen.
- Business Requirements.
- Customer Requirements.
- Financial Modeling.
- Information Technology Consulting.
- Project Management.
- Stakeholder Management.
- Strategic Planning.
- Talent Development.

- Technical Analysis.

Languages :

- English.

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部门  
Operations

Business Unit  
CTS

地点  
India

站点  
Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

## Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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