

Associate Director DDIT ISC SecOps Access&Auth. • ISC Access Management & Authentication

Job ID
REQ-10032889

1月 16, 2025

India

摘要

-Oversees governance and operations of Identity and Access management services in accordance with established processes.

About the Role

Job Description

Your responsibilities include, but are not limited to:

- Oversees identity and access management services offered to customers inside and outside of Novartis global IT Infrastructure.

- Oversees processes and resources delivering identity and access management services, ensuring the coordination of these teams in overall planning activities, service delivery, and issue resolution.
- Supports that all global supporting components of the service, including any associated SLAs, OLAs and UCs are managed as an integrated service.
- Supports and delivers overall continuous improvement, cost reduction and performance of the services.
- Assists with the regional and global monitoring, reviewing and reporting of performance against the SLA/OLA service and/or portfolio.
- Performs service reviews, qualifications and self assessments to e.g. ensure conformance with service-, quality-, audit, compliance, security and SOX requirements and industry best practices (Inhouse Operations, Third Party Suppliers and external Service Providers).
- Assists with the planning, (with Architecture, and Governance) to establish the overall services and the services delivery roadmaps.
- Ability to get involved with engineering and/or development activities to ensure timely delivery of objectives.

Minimum requirements

What you ' ll bring to the role:

- University working and thinking level, degree in computer science or comparable education and experience with 10 (or more) years of IT experience
- Excellent understanding of Identity and Access Management concepts.
- Engineering (L3), Developer (coding) and Operations experience with Oracle Identity Manager (OIM).
- Experience in Onboarding of applications on OIM IAM tool.
- Experience is managing 24*7 Operations support and Engineering/developer activities of OIM.
- Engineering (L3) or Developer (coding) or Operations experience in Saviynt will be preferred.
- Experience in Onboarding of applications on Saviynt will be preferred.
- Other knowledge like Active Directory, Azure MFA or Cyberark is added advantage.
- Experience with regulatory frameworks, such as SOX, GxP, or similar.
- Proven ability to manage multiple projects, initiatives, and deliverables which may involve service providers.
- To be constantly strive for business excellence and improvement
- To be customer aware by effectively listening, anticipating customer needs, and sharing customers concerns

Languages:

- English.

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部门

Operations

Business Unit

CTS

地点

India

站点

Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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