

# Manager, Analytical Product Services

Job ID REQ-10027508		

India

11月 06, 2024

### 摘要

This role will be a part of our growing Data & Product Services team, and report to Team Lead - Data & Product and Build and deliver Field Excellence insights as per agreed SLAs (timeliness, accuracy, quality, etc.) and drive excellent customer service Services

About the Role

Location - Hyderabad #LI Hybrid

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#### Key Responsibilities:

- Design, develop and/or maintain ETL based solutions that optimize field excellence activities based on Country commercial excellence needs through a variety of evolving infrastructure landscape
- Deliver services through an Agile project management approach with appropriate documentation and communication throughout the delivery of services
- Maintain standard operating procedures (SOPs), quality checklists that will enable excellent quality outputs for all outputs within the function
- Develop and maintain knowledge repositories that collect qualitative and quantitative data of field excellence related trends across Novartis operating markets

### **Essential Requirements:**

- Experience of at least 6 to 8 years in using ETL tools (Alteryx, DatalKU, Matillion etc.) and hands on to cloud-based platforms like SnowFlake is required
- At least 6-8years 'experience in SQL and Excel and Learning Agility & Ability to manage multiple partners with 2-4 years of experience in working on Pharma datasets

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部门 Operations **Business Unit CTS** 地点 India 站点 Hyderabad (Office) Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited **Functional Area** Marketing Job Type Full time **Employment Type** Regular Shift Work No

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