NOVARTIS

Senior Specialist- Global QC IT

Job ID
REQ-10021316

1 29, 2025

Mexico

You can be key part of the team that is driving and implementing Digital strategy for QC area therefore impacting large user population to enable them to perform their work in laboratories more efficiently and with improved user experience!
The Senior Specialist – Global QC IT will be joining the Quality IT Global Team and will be responsible for supporting delivery and operations of IT applications which enable the Quality Control laboratories across all Novartis Operations sites. In this role, you will work to enable delivery, implementation, and operational support of IT applications within the QC and AS&T area for Novartis Operations & Quality

About the Role

Your key responsibilities:

- As part of the Global IT team supporting delivery and operations of laboratory instrument control applications (eg LabX, EndoScan, Spectrum, Empower etc), drive solution delivery and implementation of IT applications as standards for Novartis Operations laboratories.
- Partner with Novartis Quality Control personnel to understand the needs and priorities of the business, and to deliver the best solutions possible to meet the needs of the end user.
- Coordinate, prioritise, and create deliverables as part of the project implementation team, in alignment with goals and objectives set by management.
- Day-to-day support and engagement with external teams supporting the delivery and operations of the laboratory applications.
- Support design and implementation of processes and supporting system solutions within a highly complex QC area
- Pro-actively seek to identify and communicate risks, challenges, opportunities for improvement.
- Share learnings and experiences across teams, with a view to implementing best practices for Novartis operations.
- Identify, shape and (together with business stakeholders) prioritize technology enhancements for QC-IT systems
- Work to support, maintain, and enhance QC-IT applications such as Empower, Labware, Binocs, Tetrascience, LabX, Moda, and others.
- Support future Digital strategy and long-term roadmap in QC and AS&T area for NTO & Quality

EDUCATION & EXPERIENCE

- At least 5 years experience in Quality Control area
- QC IT Application and Instumentation experience with regards to troubleshooting and validation
- Good grasp of IT fundamentals would be advantageous

Languages :

- English.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Operations

Business Unit
CTS

Mexico

INSURGENTES

Company /Legal Entity
MX06 (FCRS = MX006) Novartis Farmacé utica S.A. de C.V.

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

Apply to Job

Job ID
REQ-10021316

Senior Specialist- Global QC IT

[Apply to Job](#)

Source URL:
https://prod1.novartis.com.cn/careers/career-search/job/details/req-10021316-senior-specialist-global-qc-it

List of links present in page

1. https://www.novartis.com/about/strategy/people-and-culture
2. https://talentnetwork.novartis.com/network
3. https://www.novartis.com/careers/benefits-rewards
4. https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/INSURGENTES/Associate-Director-QC-IT--LIMS-Global-System-Administrator-REQ-10021316-1
5. https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/INSURGENTES/Associ