

## Sr Spec -IP Telephony

Job ID  
REQ-10016822

8月 15, 2024

India

### 摘要

-Individual contributors executing tech governance processes and oversight Or Individual contributors executing service operations processes and oversight

### About the Role

Major accountabilities:

- Successful execution of service operations and or technology governance in accordance with service operations and management processes.

Key performance indicators:

- Stable -compliant -secure measured by Availability -Performance -Capacity Metrics.
- Responsiveness -Recovery Speed of critical incidents -issues in business -Automation led

## Programmable Infrastructure and Platform Services

### Minimum Requirements:

#### Work Experience:

- Financial Management.
- Functional Breadth.
- Operations Management and Execution.
- Project Management.
- Technical knowledge.

#### Skills:

- Communication Skills.
- Incident Management.
- IT Governance.
- IT Infrastructures.
- IT Service Management.
- Network Monitoring.
- Performance Management.
- Planning.
- Problem Solving Skills.
- Risk Management.
- Vendor Management.

#### Languages :

- English.

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部门  
Operations

Business Unit  
CTS

地点  
India

站点  
Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Technology Transformation

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

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