# Senior Specialist DDIT OPS Mfg Site IT

Job ID REQ-10016310

9月 25, 2025

Japan

# 摘要

Are you ready to bridge global IT and local business in one of the most impactful industries? This role offers a unique opportunity to lead the implementation and operation of new IT systems that directly support pharmaceutical manufacturing. From project management to post-launch service assurance, you'll be at the heart of innovation, solving real-world challenges through technology. Join a diverse team and grow your career in a global environment where your contributions truly matter. このポジションは、グローバルITとローカルビジネスの橋渡し役として、製薬業界の最前線でITの力を活かす絶好の機会です。新しいシステムの導入から運用までをリードし、現場の課題を技術で解決することで、患者さんへの価値提供を支える重要な役割を担います。多様なステークホルダーと連携しながら、グローバルな環境で成長できるやりがいのあるポジションです。

About the Role

Key Responsibilities

- · Ensure smooth communication between global IT and local business teams
- Support stable IT service operations, including change and incident management
- Assist business teams during OQ, PQ, and UAT testing phases
- Facilitate fit-gap workshops and propose solutions with effort estimates
- Ensure proper response to audit and information security assessments
- Collaborate with infrastructure teams to meet business needs for PCs, servers, and networks

#### **Essential Requirements**

- No specific educational background required
- Fluent communication skills in both Japanese and English
- Minimum 5 years of experience in pharmaceutical or factory IT operations
- Knowledge of GMP (Good Manufacturing Practice)
- Experience working in a global matrix organization
- Strong stakeholder engagement and coordination skills

### Key Responsibilities

- グローバルITとローカルビジネス間の円滑なコミュニケーションを確保する
- ITサービスの安定運用を支援し、変更・インシデント管理を推進する
- OQ PQ UATなどの検証・テストフェーズでビジネスをサポートする
- フィットギャップ分析を通じてギャップ解決策を提案し、工数を見積もる
- 監査や情報セキュリティ評価への対応を確実に実施する
- ITインフラ要件を満たすためにインフラチームと連携する

# **Essential Requirements**

- 学歴不問
- 日本語および英語での流暢なコミュニケーション能力
- 製薬または工場IT分野での5年以上の実務経験
- GMP適正製造基準に関する知識を有すること
- グローバルなマトリックス組織での就業経験
- 多様なステークホルダーとの連携経験と調整力

#### Benefits and Rewards:

You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook.

#### novartis-life-handbook.pdf

#### Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams'

representative of the patients and communities we serve.

#### Accessibility and accommodation

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Novartis is aware of employment scams which make false use of our company name or leader's names to defraud job seekers. Novartis does not make job offers without interview and never asks candidates for money.

All our current job openings are displayed <u>here</u>. If you have encountered a job posting or been approached with a job offer that you suspect may be fraudulent, we strongly recommend you do not respond, send money or personal information.

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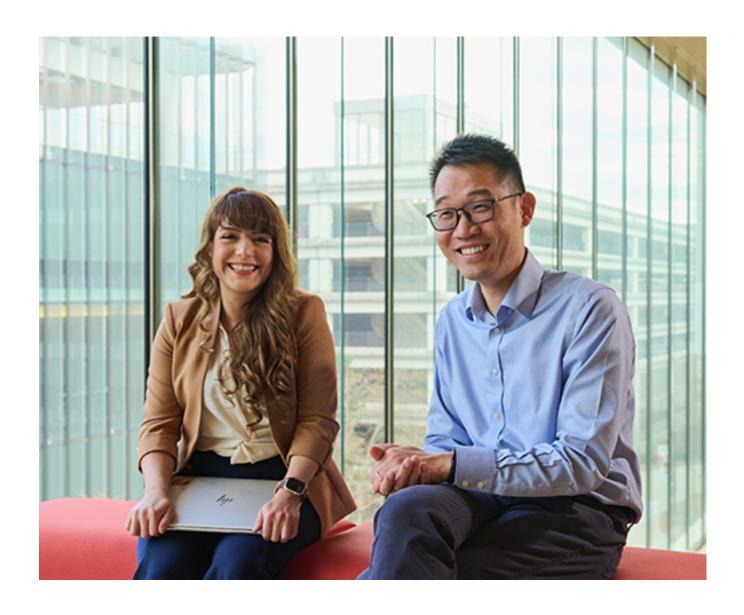
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部门 Operations
Business Unit Universal Hierarchy Node
地点 Japan
站点 Sasayama
Company / Legal Entity JP05 (FCRS = JP005) Novartis Pharma K.K.
Functional Area Information Technology
Job Type Full time
Employment Type Regular
Shift Work No
Apply to Job
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